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August 7, 2000

Mr. Frank LeBron
Patent and Trademark Office
Refund Department - Box 17
Washington, D.C. 20231

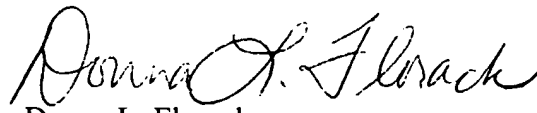
RE: PTO Deposit Account 14-1138

Dear Mr. LeBron:

The following chart shows discrepancies noted on our monthly deposit account statement. Please review these items and contact me with your findings **as soon as possible**. If you require additional information, my number is (716) 263-1316. Thank you for your assistance.

Date	Control No.	Serial No.	Our Ref. No.	Fee Code	Refund Amount	Reason for Refund Request
6/7/2000	15	09/333,442	40009/1032	567	\$60.00	Applicants filed a Request for Certified Copies of Application, requesting TWO certified copies on an expedited basis. Applicants' Deposit Account was twice charged \$60.00 on 6/7/00. Applicants' records indicate that the additional [REDACTED] should not have been charged and thus respectfully request a refund.
6/28/2000	15	09/597,513	19603/3306	203	\$126.00	Applicants filed a Divisional Application on 6/20/00. This application included a Preliminary Amendment canceling 14 claims out of the original 39 claims. A check was filed in the amount of \$390.00 to cover the Basic Filing Fee and payment for the 25 remaining claims (39-14). Applicants' records indicate that the additional \$126.00 should not have been charged and thus respectfully request a refund.

Sincerely,


Donna L. Florack
Paralegal